

JFK INTERNATIONAL AIRPORT* (as of 11/8/2021)

*Unless shown otherwise, (718) is the area code

PORT DIRECTOR, JFK AIRPORT
SALVATORE INGRASSIA
SALVATORE.INGRASSIA@CBP.DHS.GOV
487-5164

FINES, PENALTIES AND FORFEITURES

FPF OFFICER CHRISTOPHER LaTourette

Christopher.LaTourette@cbp.dhs.gov.....973-368-6960

Deputy FPF Officer Charles Ciraco*

CHARLES.F.CIRACO@CBP.DHS.GOV.....973-368-6960

Deputy FPF Officer Maryann Appel

MARYANN.APPEL@CBP.DHS.GOV487-5210

ALL INQUIRIES.....487-5235

(*located in Newark, New Jersey)

OPERATIONS

ASSISTANT PORT DIRECTOR ISABEL GALANTINO

ISABEL.V.GALANTINO@CBP.DHS.GOV487-5173

LANDING RIGHTS

CHIEF CBPO HEIDI NASSAUER

HEIDI.NASSAUER@CBP.DHS.gov487-5201

.....487-5202

CHASE

Supervisory CBP Officer PETER CANO

PEDRO.A.CANO@CBP.DHS.GOV.....244-2330

Team.....553-1653

FAX 553-0395

PASSENGER OPERATIONS

ASSISTANT PORT DIRECTOR MARIA F LEE

MARIA.F.LEE@cbp.dhs.gov.....487-5165

CHIEF'S OFFICE.....553-1648

CARGO OPERATIONS

ASSISTANT PORT DIRECTOR ANDREW RENNA

ANDREW.E.RENNA@CBP.DHS.GOV487-5164

JFK INTERNATIONAL MAIL FACILITY

CHIEF JAIME ROCAFUERTE

JAIME.H.ROCAFUERTE@CBP.DHS.GOV553-1456 x 2001

Assistant Chief KIM CICCOLELLA

KIM.CICCOLELLA@CBP.DHS.GOVx2002

DEPUTY CHIEF CBP OFFICER

x2017

SUPERVISORY STAFF

Supervisory CBP Officer Andrew Solarsh

ANDREW.SOLARSH@CBP.DHS.GOVx2013

Supervisory CBP Officer Anthony Campos

ANTHONY.CAMPOS@CBP.DHS.GOVx2011

Supervisory CBP Officer Robert S. Flynn

ROBERT.S.FLYNN@CBP.DHS.GOVx2012

Supervisory CBP Officer V Sferrazza

VINCENZO.SFERRAZZA@CBP.DHS.GOVx2003

Supervisory CBP Officer Vincent Campisi

VINCENT.CAMPISI@CBP.DHS.GOVx2005

Supervisory CBP Officer Eloy Rosado

ELOY.ROSADO@CBP.DHS.GOVx2032

Supervisory CBP Officer Steve Robinson

STEVE.A.ROBINSON@CBP.DHS.GOVx2042

Supervisory CBP Agriculture Specialist Robert Ford

ROBERT.A.FORD@CBP.DHS.GOVx2007

Supervisor CBP Agriculture Specialist Alejandra Scaffa

ALEJANDRA.E.SCAFFA@CBP.DHS.GOVx2007

ALL INQUIRIES553-1456/1457

FAX553-0812

CARGO

CHIEF JOSEPH ROLLO

JOSEPH.M.ROLLO@CBP.DHS.GOV487-5127
FAX487-2689

DUTY SUPERVISOR OFFICER (6:00 AM --- 10:00 PM).....487-2691
IAT - Terminal 4 (**ALL OTHER TIMES**).....553-1648

CARGO CONTROL ENFORCEMENT INQUIRIES

DEPUTY CHIEF CBP OFFICER

WING CHAN
WING.Y.CHAN@CBP.DHS.GOV487-2633
STRATY EOANIDIS
STRATY.EOANIDIS@CBP.DHS.GOV487-2635

SUPERVISORY STAFF

Supervisory CBP Officer RON SEUSS
RON.F.SUESS@CBP.DHS.GOV487-2691
Supervisory CBP Officer DENNIS MURPHY
DENNIS.J.MURPHY@CBP.DHS.GOV487-2691
Supervisory CBP Officer ANTHONY DICHIARA
ANTHONY.DICHIARA@CBP.DHS.GOV487-2691
Supervisory CBP Officer JOSEPH R CAROSELLA
JOSEPH.R.CAROSELLA@CBP.DHS.GOV487-2691
Supervisory CBP Officer KERRY MITCHELL
KERRY.MITCHELL@CBP.DHS.GOV487-2691
Supervisory CBP Officer FRANK PEDALINO
FRANK.PEDALINO@cbp.dhs.gov487-2691

SUPERVISORY STAFF FAX.....487-2694

A-TCET INQUIRIES

DEPUTY CHIEF CBP OFFICER

WILSON OLIVENCIA
Wilson.Olivencia@cbp.dhs.gov487-2642

SUPERVISORY STAFF

Supervisory CBP Officer PATRICK CONTINO PATRICK.CONTINO@CBP.DHS.GOV	487-5437
Supervisory CBP Officer PETER SALAMONE PETER.SALAMONE@CBP.DHS.GOV	487-5438
Supervisory CBP Officer FEDERICO RAMIREZ FEDERICO.M.RAMIREZ@CBP.DHS.GOV	487-5454
Supervisory CBP Officer LUIS OLMO LUIS.OLMO@CBP.DHS.GOV	487-5432
Supervisory CBP Officer JOSHUA SINCLAIR JOSHUA.SINCLAIR@cbp.dhs.gov	487-5442
OUTBOUND OPERATIONS	487-5155
INBOUND CARGO OPERATIONS	487-5125
EXODUS STATE DEPARTMENT WINDOW	487-5124
FAX	487-5137
CARGO EXAMINATION STATUS INQUIRES (Staff Office)	487-2691
CARGO CONTROL/ WAREHOUSE BONDS	
Warehouse Inspection Team (WIT)	487-2653
Diplomatic Desk	487-2653
CARRIER CONTROL/POST AUDIT/IN-BONDS	487-2670
GENERAL ORDER (G.O.) INQUIRIES	487-2690
EXAM TEAM COORDINATORS (6:00 AM --- 10:00 PM)	487-2775
FREIGHTER ARRIVALS	487-2714
PUBLIC RESPONSE OFFICE (6:00 AM --- 10:00 PM)	487-2714
TIME SENSITIVE TEAM	487-2748
TEAM 1 (Informal/Intensives/Faxes)	487-2747

Private Aircraft

CHIEF GREG EDDY GREGORY.LEDDY@CBP.DHS.GOV	553-1643
DEPUTY CHIEF CBP OFFICER Mark Mather MARK.H.MATHER@CBP.DHS.GOV	553-1897

Supervisory CBP OFFICER NOLAN SNYDER
NOLAN.SNYDER@CBP.DHS.GOV553-2917
 Supervisory CBP OFFICER GERARD CLARRY
GERARD.D.CLARRY@CBP.DHS.GOV244-2366
 CBP OFFICER CHARLES ANDERSON
CHARLES.NMI.ANDERSON@CBP.DHS.GOV553-1648

AGRICULTURE CARGO CONTROL ENFORCEMENT

DEPUTY CHIEF AGRICULTURE SPECIALIST

FRED SKOLNICK
FRED.SKOLNICK@CBP.DHS.GOV487-5268
 Paul Gunther
PAUL.G.GUNTHER@CBP.DHS.GOV487-5272

FAX487-5287
DESK AGRICULTURE OPERATIONS...ALL INQUIRIES487-5281
FAX487-5289

SUPERVISORY STAFF

Supervisory CBP AS PETER L DELPOZZO
PETER.L.DELPOZZO@CBP.DHS.GOV487-5356
 Supervisory CBP AS RALPH JOHNSON
RALPH.JOHNSON@CBP.DHS.GOV487-2680
 Supervisory CBP AS LEE LAWRENCE
LEE.H.LAWRENCE@CBP.DHS.GOV487-5271
 Supervisory CBP AS THOMAS GARY
THOMAS.GARY@CBP.DHS.GOV487-2641
 Supervisory CBP AS VARGHESE POTHEM
VARGHESE.POTHEM@CBP.DHS.GOV487-5281

Emergency Action Notification Inquiries487-5283
Entry Review/AMS Problem Resolution487-2747
Problem Resolution Window “K” – 2nd Floor487-2713
Problem Resolution Fax Number487-5288
Agriculture Compliance Enforcement Team (QCET)487-5270

TRADE OPERATIONS

CHIEF KATHLEEN CURRID
KATHLEEN.A.CURRID@CBP.DHS.GOV487-2588

BUSINESS SERVICE CENTER

JFKBSC@CBP.DHS.GOV487-5008

CENTERS OF EXCELLENCE AND EXPERTISE DIRECTORY

<https://www.cbp.gov/trade/centers-excellence-and-expertise-information/cee-directory>

CENTERS

AGRICULTURE & PREPARED PRODUCTS (APP)487-2466

Supervisory Import Specialist JOEL MASCOBETTO*973-368-6879

JOEL.MASCOBETTO@CBP.DHS.GOV

Supervisory Entry Specialist DIANNA DAVIS*

DIANNA.DAVIS@CBP.DHS.GOV973-368-6106

APPAREL, FOOTWEAR & TEXTILES (AFT)487-2558/2530

Supervisory Import Specialist SHELLEY THALROSE

SHELLEY.H.THALROSE@CBP.DHS.GOV487-2473

Supervisory Import Specialist THOMAS NOCERO

THOMAS.NOCERO@CBP.DHS.GOV487-2467

Supervisory Entry Specialist QUMYKA HOWELL

QUMYKA.HOWELL@CBP.DHS.GOV487-5118

AUTOMOTIVE & AEROSPACE (AA)487-2566

Supervisory Import Specialist JANEAN SHAHIED

JANEAN.M.SHAHIED@cbp.dhs.gov487-2590

Supervisory Entry Specialist ALICIA EDMONDSON

ALICIA.J.EDMONDSON@CBP.DHS.GOV487-5076

BASE METALS (BM)*973-368-6070

Supervisory Entry Specialist CASANDRA ISAACS

CASANDRA.E.ISAACS@CBP.DHS.GOV487-5119

Supervisory Liquidation Specialist JOSEPH A. DISALVO

JOSEPH.A.DISALVO@CBP.DHS.GOV487-2628

CONSUMER PRODUCT & MASS MERCHANDISING (CPMM)487-2524

Supervisory Import Specialist MICHELLE TORRES

MICHELLE.A.TORRES@CBP.DHS.GOV487-2582

Supervisory Import Specialist NEIL COHEN

NEIL.COHEN@cbp.dhs.gov487-2592

Supervisory Entry Specialist COLLEEN GOLDSTEIN

COLLEEN.GOLDSTEIN@CBP.DHS.GOV487-2702

ELECTRONICS (ELEC)	487-2505
Supervisory Import Specialist ANTOINETTE CORDI ANTOINETTE.CORDI@CBP.DHS.GOV	487-2586
Supervisory Entry Specialist MICHELLE ABNEY MICHELLE.L.ABNEY@CBP.DHS.GOV	487-5121
INDUSTRIAL & MANUFACTURING MATERIALS (IMM)	487-2536
Supervisory Import Specialist JOANNE TESORIERO JOANNE.TESORIERO@CBP.DHS.GOV	487-2587
Supervisory Entry Specialist SAMIR ATTIA SAMIR.W.ATTIA@CBP.DHS.GOV	487-5122
MACHINERY (MACH)	487-2518
Supervisory Import Specialist ELISE ALBANO ELISE.R.ALBANO@CBP.DHS.GOV	487-2526
Supervisory Entry Specialist PATRICIA MPAZICOS PATRICIA.M.MPAZICOS@CBP.DHS.GOV	487-5096
PETROLEUM, NATURAL GAS & MINERALS (PNGM)*	973-368-6090
Supervisory Import Specialist VIOLETTA GRYGORCEWICZ* VIOLETTA.GRYGORCEWICZ@CBP.DHS.GOV	973-368-6783
PHARMACEUTICALS, HEALTH & CHEMICALS (PHC)	487-2499
Supervisory Import Specialist ELIZABETH BRITT ELIZABETH.J.BRITT@CBP.DHS.GOV	487-5181
Supervisory Entry Specialist SUZANNE BAEZ* SUZANNE.BAEZ@CBP.DHS.GOV	973-368-6106
(*located in Newark, New Jersey)	
COLLECTIONS	487-5050
Supervisory Entry Specialist PATRICIA MPAZICOS PATRICIA.M.MPAZICOS@CBP.DHS.GOV	487-5096
Broker Management	487-5072
Supervisory Entry Specialist ALICIA EDMONDSON ALICIA.J.EDMONDSON@CBP.DHS.GOV	487-5076
FDA Refusals	487-5092
Supervisory Entry Specialist COLLEEN GOLDSTEIN COLLEEN.GOLDSTEIN@CBP.DHS.GOV	487-2702

JFK CLIENT REPRESENTATIVES

CLIENT REPRESENTATIVE NOLA CAMPBELL

NOLA.J.CAMPBELL@CBP.DHS.GOV

CLIENT REPRESENTATIVE SUZANNE MENDOLIA

SUZANNE.M.MENDOLIA@CBP.DHS.GOV

All inquiries to the Client representatives can be made via their email contact or if on the network via Teams.

JFKPROBLEMRESOLUTION@CBP.DHS.GOV – to address questions regarding manifested quantity releases, release retransmit requests, check on consolidated shipment release status, ACE system operational status, split shipments, in-bond concerns, and any other freight arrival questions.

JFKBSC@CBP.DHS.GOV – for broker assistance with an ACE Cargo Entry that is Intensive or Document Review or a problem with a cargo entry cancellations or correction request.

JFKCARGOCONTROL@CBP.DHS.GOV –to address Section 321 releases under the E-Commerce program. This can also be used to request releases of your Section 321 shipments after they have been examined

JFKTIMESENSITIVEENTRIES@CBP.DHS.GOV – for notification of document uploads pertaining to the release of time sensitive cargo such as animals, biologicals, perishables, blood.

For Port of JFK CBP Agriculture Perishable exams please utilize the CBP One™ app as referenced in the INFORMATIONAL PIPELINE NO.22-002-JFK recently distributed as well as the attached Quick Reference Guide.

FDA - Division of Northeast Imports (DNEI)

(CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VA, WV)

CAPT Nazmul Hassan, Acting Program Division Director

Nazmul.Hassan@fda.hhs.gov

CDR Joseph Tomao, Acting Director, Investigations Branch

Joseph.Toamo@fda.hhs.gov

Anna Alexander, Director, Compliance Branch

Anna.Alexander@fda.hhs.gov

- The status of an entry may be checked using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>
- This electronic mail box should be used to check on entries that are still in admissibility status. Our team will respond within 24 hours, excluding holidays and weekends. Entry Status email address: oraoeioneimpibstatus@fda.hhs.gov
- Entry documents and electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>; Electronic private laboratory analytical packages may also be submitted via email to the Compliance Officer listed on the FDA Notice of Action.
- For general import operations and policy questions, email: FDAImportsInquiry@fda.hhs.gov