



2026 Annual Conference Agenda

JW Marriott San Antonio Hill Country Resort & Spa

Program Sponsored by:



Sunday, April 12, 2026

Please note that all times and events are subject to change.

8:15 - 8:45 AM	Golf Tournament Registration	
9:00 am - 12:30 pm	Golf Tournament	
9:00 am - 12:30 pm	San Antonio Riverwalk & Alamo Tour	
1:00 pm - 8:00 pm	Registration	
2:00 pm - 5:00 pm	NCBFAA Hospitality Gathering	
6:00 pm - 7:00 pm	Stewart B. Hauser First-Timer's Reception	Invitation Only
7:00 pm - 8:00 pm	Grand Opening of the Exhibitor Marketplace	
8:00 pm - 9:00 pm	Welcome Reception (Dinner Included; Business Casual)	
9:00 pm - 11:00 pm	Bingo	

Monday, April 13, 2026

6:00 am - 7:00 am	Morning Yoga	
7:00 am - 5:00 pm	Registration	
7:30 am - 9:30 am	Breakfast	
7:30 am - 9:30 am	Coffee Bar	
8:30 am - 11:00 am	NCBFAA Annual Meeting	NCBFAA Regular Members Only
11:00 am - 12:00 pm	BREAK in Exhibit Hall	
11:00 am - 2:00 pm	Emotional Support Animals with Raft	
12:00 pm - 1:30 pm	LUNCHEON:	Keynote Speaker: FMC Chairman DiBella
1:30 pm - 2:30 pm	Dessert in Exhibit Hall	
2:30 pm - 3:30 pm	FDA	FDA
3:30 pm - 4:00 pm	Fox In The Box: Compliance Striker - Scoring With ACE and Automated Technologies	Lace up your boots—compliance is all action! Learn what tools exist. ACE and automated technologies can help your team boost compliance, spot discrepancies and keep pace with regulations while safeguarding confidentiality.
4:00 pm - 5:00 pm	Avoiding The Red Card: Customs Broker's Approaches to Managing Inquiries and Reviews	Discover how to avoid costly fouls by ensuring your responses to CBP are on point. This session will help guide brokers on how to handle CF-28s, CF-29s, audits, and investigations. Learn how to effectively navigate and respond to CBP inquiries and know when to consult Customs Counsel.
4:30 pm - 6:30 pm	NCBFAA Hospitality Gathering	
	Dinner: Attendees on Their Own	

Tuesday, April 14, 2026

6:00 am - 7:00 am	Morning Yoga	
7:00 am - 5:00 pm	Registration	
7:00 am - 9:00 am	Breakfast / Speakers Breakfast	All Attendees / Invited Speakers
7:00 am - 9:00 am	Coffee Bar	
8:00 am - 8:30 am	NACBA, USMCA, & the Role of the Broker	USMCA/NACBA panel, featuring the role of the broker
8:30 am - 9:00 am	Your IT Backlog Isn't Getting Shorter: How to Find Relief with Small Wins in Compliance-Heavy Workflows	Every team has a list of manual workflows that are too small to justify an IT project but too painful to keep doing by hand. This session will explore how no-code platforms can help tackle exactly those problems. No deep technical knowledge required, no six-month implementation, no massive budget. Just a practical look at what's possible right now, and how you can start small and prove value fast.

9:00 am - 10:00 am	The Journey of an Air Export Shipment	Every stakeholder in the air export value chain is regulated. Some by multiple agencies. The cargo transporters and handlers have TSA compliance considerations in every air export shipment they touch or have
10:00 am - 10:30 am	Session Title TBA	panel covering errors & omissions insurance at the conference
10:30 am - 11:00 am	Break	
11:00 am - 12:00 pm	Mastering PSC, Protests, And Surety Exposure Like a World Cup Referee	The world of customs compliance is like a high-stakes soccer match, where every move is reviewed. This session takes you through the lifecycle of Post Summary Corrections (PSC) to Protest, tracking every play from initial corrections to filing and their effect on bonds.
12:00 pm - 1:30 pm	Luncheon in the Exhibitor MarketPlace	
12:00 pm - 1:30 pm	Legislative Committee Luncheon	
1:30 pm - 5:00 pm	ACE Portal Training Sessions USDA APHIS Training Sessions	
1:30 pm - 2:00 pm	GOAL! Navigating Electronic Refunds and Trade Payments Like a Pro	Just like a thrilling FIFA match, CBP's move toward modernized payments and electronic refunds is redefining the playing field for brokers and importers. In this session, you will learn the ins and outs of the new refund process.
2:00 pm - 3:00 pm	Inside Scoop on FMC Enforcement and Compliance for NVOCCs	Inside Scoop on FMC Enforcement and Compliance for NVOCCs
3:00 pm - 3:30 pm	Break	
3:30 pm - 4:00 pm	CPSC	CPSC
4:00 pm - 4:30 pm	USDA APHIS	USDA APHIS
4:30 pm - 5:00 pm	DEA	DEA
5:00 pm - 6:00 pm	NCBFAA Happy Hour	
7:00 pm - 10:30 pm	Evening Event: Diamonds, Denim & Dice	

Wednesday, April 15, 2026		
7:00 am - 2:00 pm	Registration	
7:00 am - 8:00 am	Breakfast (Speakers Breakfast)	
8:00 am - 8:30 am	Penalty Kicks & Paperwork: How Entry Decisions Change the Game For Drawback & Reconciliation	Your entry-filing decisions serve as key passes, setting up the play for successful reconciliation and drawback claims. We'll break down how entry requirements, tariff order, entry cancellation implications and splitting derivatives values, can be your winning penalty kick or unexpected red card. Get ready for real-world examples and actionable strategies.
8:30 am - 9:30 am	The Export Compliance Playbook: New Rules, Emerging Risks, Proven Practices	In an era of continually changing export controls and heightened export enforcement, maintaining a robust export compliance program is a strategic necessity. This panel will provide an updated playbook for trade compliance professionals navigating rapid regulatory shifts and increased scrutiny of global supply chains. We will hear from experts at the Bureau of Industry and Security (BIS), U.S. Customs and Border Protection (CBP), and the U.S. Census Bureau.
9:30 am - 10:15 am	Embracing the New Normal	Real-world strategies to reduce risk and increase efficiency in today's chaotic world of international trade
10:15 am - 10:30 am	Break	
10:30 am - 11:30 am	CBP "Friendly" - Customs Champions Share Their Playbook	Attendees will hear directly from CBP officials about the agency's regulatory priorities, key areas of focus, emerging risks, and compliance expectations for brokers and their clients.
11:30 am - 12:00 pm	Keynote Address CBP	
12:00 pm - 1:30 pm	LUNCHEON: Keynote speaker C1Rodney Scott	Commissioner, CBP, Rodney Scott
1:30 pm - 5:00 pm	ACE Portal Training Sessions USDA APHIS Training Sessions	
1:30 pm - 2:00 pm	From Pilot to Production: How to Deploy AI Without Breaking Ops	AI adoption in forwarding and customs has crossed the hype phase, but execution is where most teams fall short. This discussion lays out a practical blueprint for achieving real ROI, scaling adoption, and avoiding the common failure modes of AI projects. Based on deployments ranging from 2-person brokerages to Top-5 global forwarders, Cervo AI co-founder Thomas Jiang shares hard-won lessons on change management, implementation strategy, and what actually drives success.

2:00 pm - 3:00 pm	Extra Time Tactics: Winning Moves For Metal Valuation	The match is on! Our all-star panel of attorneys and a veteran broker will serve as your coaches. The panel will break down the toughest challenges and help build your playbook of best practices.
3:00 pm - 3:15 pm	Break	
3:15 pm - 4:15 pm	Pressure Points in the Supply Chain: Disruption, Labor, and Logistics Challenges	<p>Ongoing supply chain disruptions continue to challenge forwarders and NVOCCs, from geopolitical instability and labor actions to transportation bottlenecks and workforce shortages. Port congestion, infrastructure constraints, limited equipment availability, and rising fuel and labor costs all contribute to delays and increased operational pressure.</p> <p>This high-level will provide a concise overview of the most common logistics challenges impacting supply chain performance today and how they affect transit times, costs, and customer expectations. Speakers will highlight practical operational considerations and lessons learned, focusing on where companies are feeling the greatest strain and how they are adjusting in real time.</p>
4:15 pm - 5:00 pm	International/WCO panel	
5:00 pm - 6:00 pm	NCBFAA Happy Hour	
6:00 pm - 8:00 pm	Closing Reception	