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Sunday, May 1, 2022

Program Sponsored by:

EPIC Insurance Brokers and Consultants

7:30 a.m.	Bus departs JW Marriott Starr Pass Hotel & Spa to Golf Course
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8 to 8:45 a.m.	Golf Tournament Registration
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Sponsored by:
Avalon Risk Management

9 a.m. to 2 p.m.	Golf Tournament
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Sponsored by:



Avalon Risk Management

Golf Lunch

Sponsored by:

Avalon Risk Management

Bus departs Golf Course at 2:30 p.m. to JW Marriott Starr Pass Hotel & Spa

1:00 to 8 p.m. NCBFAA Registration Desk/Information Center
Tucson Foyer

Sponsored by: International Bond and Marine

2:00 to 6 p.m. NCBFAA Outdoor Hospitality Gathering
Tash Lawn

Sponsored by: Roanoke Insurance Group



6 to 7 p.m. Stewart B. Hauser First-Timer Reception (by Invitation Only)

4/26/22, 11:18 AM

NCBFAA

Meecha Lawn

Conference "First Timer" attendees are introduced to NCBFAA Officers, Board of Directors, Counsel, Affiliated Association Presidents, Annual Conference Committee and Media. Please extend a very warm welcome to all "First Timer" attendees identified by the yellow ribbon on their badge.

Sponsored by: [Sandler, Travis & Rosenberg](#) and [WCA](#)

7 to 8 p.m.

Grand Opening of the Exhibitor MarketPlace

Registrants can visit with this year's exhibitors as well as enjoy refreshments.

Sponsored by: [Sandler, Travis & Rosenberg](#) and [WCA](#)

8 to 9 p.m.

Welcome Reception (Dinner Included; Attire is Business Casual)

After the Exhibitor MarketPlace closes, everyone will then join the "Welcome Reception" for dinner. This gathering of old friends and colleagues is the perfect opportunity to make new friends and acquaintances as NCBFAA welcomes all registrants to its 2022 Annual Conference.

Sponsored by: [Sandler, Travis & Rosenberg](#) and [WCA](#)

Ania Terrace

Monday May 2 ►

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Monday, May 2, 2022

Program Sponsored by:

EPIC Insurance Brokers and Consultants

7:00 a.m. to 5:00 p.m.	NCBFAA Registration Desk/Information Center
Tucson Foyer	<i>Sponsored by: International Bond and Marine</i>
8:00 a.m.	Exhibitor MarketPlace Reopens
Tucson	
8:00 to 9:30 a.m.	Breakfast
Tucson	

9:00 to 11:30 a.m. NCBFAA 2022 Annual Meeting

Arizona

All Regular Members are requested to attend this once-a-year event, which includes Officer, Counsel and Committee reports.

Presiding: Jan Fields, NCBFAA President, John S. James Co.

(Regular Members Only, Please)

11:30 a.m. to noon Break in the Exhibitor MarketPlace

Tucson

12:00 to 1:30 p.m. Lunch

Arizona 1-6

Sponsored by: Affiliated Presidents Network

Keynote Speaker:

Introduction: Jan Fields, NCBFAA President, John S. James Co.

NCBFAA 2022 Scholarship Presentation
Winner: Alexander Jansen, Pilot Freight Services
Introduced by: Len James, Annual Conference Chairman, John S. James Co.
Presented by: Karen Groff, President, Roanoke Insurance Group
Sponsored by: Roanoke Insurance Group

NCBFAA CCS Award Presentation
Winners:

John Bonnie III, Mohawk Global Logistics

Eliza Patterson, Mohawk Global Logistics
Introduced by: **Federico, C. Zuniga**, Sr. Counsel and NEI Executive Director, NCBFAA

Presented by: **Bill Todd**, CargoWise
Sponsored by: **CargoWise/WiseTech**

NCBFAA CES Award Presentation
Winner: **Travis Lintelman**, UPS
Presenter: **Kimberly Wakeman**, Vice President, Regional Operations & Government Affairs
Introduced by: **Federico, C. Zuniga**, Sr. Counsel and NEI Executive Director, NCBFAA
Sponsored by: **Avalon Risk Management**

1:30 to 2:00 p.m. **Dessert in Exhibitor MarketPlace**
Tucson
Sponsored by: **Affiliated Presidents Network**

2:00 to 4:30 p.m. **Exhibitor MarketPlace Closes**
Tucson

2:00 to 3:30 p.m. **PGA Roundup**
Arizona
Precis: Join RAC Chair Mike Lahar and Vice Chair Karen Damon in a round table discussion with Jennifer Tucker of the AMS Organics Program, Rhyan Tompkins of the Fish & Wildlife Service and Sabrina Keller of the CPSC. Mike and Karen will moderate a lively discussion covering the latest developments on the ACE implementation efforts for these agencies. This is your opportunity to hear directly from these agencies and ask questions or provide feedback.

Panelist:

Jennifer Tucker, Deputy Administrator, National Organic Program, U.S. Department of Agriculture

Rhyan Tompkins, ACE Coordinator, Fish & Wildlife Service

Sabrina Keller, Deputy Director, Import Surveillance, Consumer Product Safety Commission

Karen Damon, NCBFAA Regulatory Agencies Committee Vice Chair, Livingston International, Inc.

Moderator: Mike Lahar, NCBFAA Regulatory Agencies Committee Chair, A.N. Deringer, Inc.

3:30 to 4:15 p.m. TSA Update

Arizona

Precis: If you are an IAC, CCSF, or someone involved in the movement of air cargo, attend this panel for the latest updates on the TSA Roadmap, cybersecurity, IAC applications and STA approvals, recent onboard screening, and more.

Panelist:

- Thayne Worsley**, NCBFAA Airfreight Subcommittee, FedEx Trade Networks Transport & Brokerage
- Chris Chipp**s, Manager, Air Cargo Plans Branch, Transportation Security Administration
- Angel Rodriguez**, Section Chief, IAC, CCSF and 3PK9 Programs, Transportation Security Administration

Moderator: Donna Mullins, NCBFAA Airfreight Subcommittee Chair, Mullins International Solutions

4:15 to 4:40 p.m. Featured Speaker: Monex USA

Arizona

Topic: Economic Outlook & Update from our affiliate member Monex USA

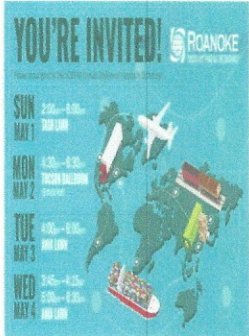
Panelist: Dr. John Min, Chief Economist, Monex USA

Sponsored by: Phoenix Insurance Group

Moderator: Len James, NCBFAA Annual Conference Chair, John S. James Co.

Dinner on Your Own 6:30 to 8:30 p.m.

4:30 to 6:30 p.m. Exhibitor MarketPlace Reopens
Tucson



Tuesday

Sunday May 1

4:40 to 5:15 p.m. Surviving as a Business in the "After Times"
Arizona

Precis: The post-pandemic world birthed many challenges: from remote work, to employee recruitment and management, state tax and regulatory compliance, company culture, compensation challenges, and whole lot more. NCBFAA affiliate members will provide insight into how we can best address these situations to help us survive in the "after times."

Panelist:

Gary Adams, National Account Manager -- Strategic Accounts, Paychex
Rocky Czerwinski, Strategic Account Manager, Paychex

Moderator: Jan Fields, NCBFAA President, John S. James Co.

4:30 to 6:30 p.m. NCBFAA Hospitality Gathering

Tucson

Panelist: Dr. John Hill, Chief Economist, Mexico USA

Sponsored by: Roanoke Insurance Group

Moderator: Jan James, NCBFAA Annual Conference Chair, John S. James

6:45 to 9:30 p.m. Dinner on Your Own

Exhibitor Marketplace Reopens

4:30 to 6:30 p.m.

Tucson

◀ Sunday, May 1

Tuesday, May 3 ▶



Surviving as a Business in the "After Times"

4:40 to 5:15

p.m.

Arizona

Abstract: The post-pandemic world offers many challenges from remote work to employee recruitment and management, state tax and regulatory compliance, company culture, compensation challenges, and whole lot more. NCBFAA affiliate members will provide insight into how we can best address these situations to help us survive in the "after times".

Panelist:

Gary Adams, National Account Manager - Strategic Accounts, Paycom
Rocky Czerwinski, Strategic Account Manager, Paycom

Moderator: Jan Fields, NCBFAA President, John S. James Co.

NCBFAA Hospitality Gathering

4:30 to 6:30 p.m.

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Tuesday, May 3, 2022

Program Sponsored by:

EPIC Insurance Brokers and Consultants

7:00 a.m. to 5:15 p.m. **NCBFAA Registration Desk/Information Center**

Tucson Foyer *Sponsored by:* **International Bond and Marine**

7:00 to 8:00 a.m. **NCBFAA Speakers' Breakfast In the Exhibitor MarketPlace**

Tucson

7:00 to 9:00 a.m. **Breakfast Buffet**

8:00 to 8:45 a.m. **WROs & Forced Labor Regulations**

Arizona

Precis: A panel on how brokers can assist importers prepare for the upcoming instructions from Customs and Border Protection for the Uyghur Forced Labor Act, and how to deal with the WRO process overall. What do you do when a WRO detention is issued? Find out here!

Panelists:

- Elva Muneton**, Executive Director, Customs and Border Protection
- Eric Choy**, Acting Executive Director Trade Remedy Law Enforcement Directorate, Customs and Border Protection
- Dan Meylor**, NCBFAA Customs Committee Vice Chair, Carmichael International

Moderator: **Patty Tschaepe**, NCBFAA Board Member (Area 9), J & K Fresh, LLC

8:45 to 10:00 a.m. **Stemming the Tide on Port Congestion**

Arizona

Precis: Port congestion has affected global trade, placing our industry on the front page of every newspaper. What is being done at the port level to address these issues and is there light at the end of the tunnel? What can importers do to help return to normal flow? Can regulatory changes help? What obstacles are still in the way? Our panel will discuss where we have been so far, and what the path forward looks like as we push towards a return to normalcy.

Panelists:

- Gene Seroka**, Executive Director, Port of Los Angeles
- Daniel Maffei**, Chairman, Federal Maritime Commission
- Jonathan Gold**, Vice President of Supply Chain and Customs Policy, National Retail Federation

Moderator: **Rich Roche**, NCBFAA Transportation Committee Vice Chair, Mohawk Global Logistics

10:00 to 10:30 a.m. **Risk Management Q&A - One Thing After Another!**

Arizona

Precis: Aggregation, Cyber Attacks, Fictitious Pick-Ups, Phishing Scams, Port Congestion, Increased Freight Rates, Bond Insufficiencies... Bring all your questions to discuss with Roanoke Insurance Group on the Risk Management Implications in this Changing World.

Panelists:

Glenn Patton, Managing Director--Canada, Roanoke Insurance Group
Patrice Lafayette, Vice President of Sales, Roanoke Insurance Group
Cameron Roberts, Partner, Roberts & Keharigias LLP

Moderator: Pat Fosberry, NCBFAA NVOCC Subcommittee Member, John S. James Co.

10:30 to 11:00 am Break

Tucson

11:00 to 12:00 p.m. La Junta

Arizona

Precis: La Junta becomes part of our formal program, exploring the entire scope of Southern Border issues, from customs clearance to transportation to everything in between. If you've never attended La Junta, be sure to stay for the final whistle. Careful you don't get a Yellow Card!

Panelists:

No slides

James Swanson, Director, Cargo Security and Controls, Customs and Border Protection
Greg Olsavsky, Director, Trade Operations Division, Office of Field Operations, Customs and Border Protection

Moderator: Neto Roser, NCBFAA Customs Committee Member (Area 8), Roser & Cowen Logistical Customs Services Ltd.

Luncheon

12:00 to 1:30 p.m.

Tucson

12:00 to 1:30 p.m. Legislative Committee Meeting (Lunch provided)**Arizona 6**

Have you ever had an interest in government? Have you ever wondered how a bill is passed into law? Do you have an interest in helping to get laws changed in the industry? If so, the legislative committee may be right for you! The NCBFAA legislative committee is actively seeking new members to join, and we are looking for dedicated individuals that are committed to the cause and assist with issues such as the Customs Business Fairness Act HR2261. This group is committed to helping shape the future of our industry! Please stop by if you are interested during lunch on Tuesday.

1:30 to 5:00 p.m. Special Training Sessions**San Pedro****Attention ACE Portal Users**

Precis: Do you use the ACE Portal and find its functionality challenging? If you do, then you should participate in one of the eight ACE Portal Training Sessions we have scheduled during the NCBFAA Annual Conference. Running from 1:30-5:00 p.m. on Tuesday, May 3, and Wednesday, May 4, these 30-minute first-come, first-served sessions are only being offered to fully registered attendees. This is your chance to ask CBP Portal experts for help in addressing any of your challenges with the Portal. Registrations are limited to on-site only; no pre-arrival registrations will be taken, and participant must provide their own devices.

1:30 to 2:30 p.m. The Role of the 21st Century Broker**Arizona**

No slides

Precis: As Congress, CBP & the PGAs develop an updated trade framework requiring data and information from new and additional parties, the role of the intermediary will change in an unprecedented way. In this panel, officials from DHS and CBP will join NCBFAA leadership to discuss what brokers, forwarders and other service providers should expect and prepare for as result of this modernization initiative.

Panelists:

Brandon Lord, Deputy Executive Director Trade Policy & Programs, Office of Trade, Customs and Border Protection
Amy Strauss, Senior Director, Private Sector Office, Department of Homeland Security
Lenny Feldman, NCBFAA Customs Counsel, Sandler Travis & Rosenberg, P.A.

Moderator: Victoria Lane, NCBFAA Secretary, Coppersmith Global Logistics

2:30 to 3:00 p.m. Surety Panel: Avalon’s Desert Trivia Showdown

Arizona

Precis: Join your host Michael Brown in the first-ever Desert Trivia Showdown. Now is your chance to test your risk management and industry knowledge in this fast, fun, and interactive session. Prizes will be awarded. Must be present to win!

Moderator: Mike Brown, President and CEO, Avalon Risk Management, Inc.

3:00 to 3:30 p.m. Final Break and Raffles in Exhibitor MarketPlace

Tucson

3:30 to 4:15 p.m. Q&A with the NCBFAA Transportation Counsel

Arizona

Precis: Actions from the FMC, Ports, Carriers and the Hill greatly affect our industry, from forwarders to brokers to NVOCC's. NCBFAA Counsel Ashley Craig presents updates on many key topics including detention and demurrage, port congestion, dwell fees, merchant definitions, and OSRA.

No slides

Panelist: Ashley Craig, NCBFAA Transportation Counsel, Venable LLP

Moderator: Melzie Wilson, NCBFAA Transportation Committee Chair, Dunavant Logistics Group

NCBFAA Outdoor Hospitality Gathering

4:00 to 6:00 p.m.

Ania Lawn



4:15 to 4:45 p.m. **America COMPETES Legislation and the Mood in DC**

Arizona

Precis: How do we as brokers and forwarders monitor the political environment, taking a proactive stand in how policy and regulatory changes affect our businesses and that of our clients.

no slides

Panelists: **Nicole Bivens Collison**, NCBFAA Legislative Representative, Sandler, Travis & Rosenberg P.A.

Moderator: **Laurie Arnold**, NCBFAA Legislative Committee Chair, JAS Forwarding USA Inc.

4:45 - 5:15 **Part 111: National Permits**

Arizona

Precis: The rewritten Part 111 regulations usher in a new era of National Permits. Industry experts explain how this change affects brokers.

No slides

— Take off slides

Panelists:

Lenny Feldman, NCBFAA Customs Counsel, Sandler, Travis & Rosenberg, P.A.
Mary Jo Muoio, NCBFAA Customs Committee Chair, INLT

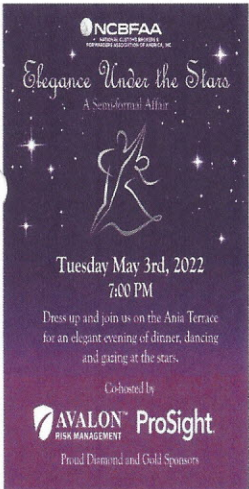
Moderator: Joe Trulik, NCBFAA Customs Committee Member (Area 5), Russell A. Farrow (U.S.) Inc.

Closing Announcements

5:15 p.m.
Arizona

7:00 to 10:00 p.m. NCBFAA Elegance Under the Stars Dinner
Ania Terrace

Dress up and join us on the Ania Terrace for an elegant evening of dinner, dancing and gazing at the stars.



Sponsored by:
Avalon Risk Management
ProSight

◀ Monday, May 2

Wednesday, May 4 ▶

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Wednesday, May 4, 2022

Program Sponsored by:

EPIC Insurance Brokers and Consultants

7:00 a.m. NCBFAA Registration Desk/Information Center
to 6 p.m.

Tucson
Foyer Sponsored by: [International Bond and Marine](#)

NCBFAA Speakers' Breakfast
7:00
to 8:00
a.m.

Arizona
1-6

7:00 to Breakfast Buffet
9:00
a.m.

Arizona
1-6

8:00 to FMC Chairman
8:45 a.m.

Arizona

Precis: FMC Chairman Daniel Maffei will speak to us on important topics such as: Port Congestion, Demurrage and Detention, Dwell Time Fees, and other timely subjects.

No slides

Panelist: Daniel Maffei, Chairman, Federal Maritime Commission

Moderator: Melzie Wilson, Transportation Committee Chair, Dunavant Logistics Group, LLC

8:45 to Best Practices on Educating and Tracking your Team
9:30 a.m.

Arizona

Precis: A big challenge for all Services Providers within the International Trade space is making sure the staff we have working for us is well informed on Regulatory matters dealing with International trade. Hear from our panel on some of the ways they go about training their personnel, as well as recording their progress. Upcoming changes to CBP regulations dealing with Customs Brokers make this process all the more vital to your entire staff, not just Licensed Brokers. Let's keep professionalism at the top of our success tree.

Panelists:

No slides

Matt Parrott, Director of Transportation, A.N. Deringer, Inc.
Mark Shacklette, NCBFAA Customs Committee Member, UPS Supply Chain Solutions
Laurie Arnold, NCBFAA Legislative Committee Chair, JAS Forwarding USA Inc.

Moderator: Cynthia Whittenburg, NEI Associate Director

Working with CBP's Centers of Excellence and Expertise

9:30 to
10:15
a.m.

Arizona

Precis: The NCBFAA Centers/CEE Subcommittee held calls with each of the 10 Center Directors and their key team members in 2021/2022. This panel with CBP's Director, Trade Operations Division, Office of Field Operations will discuss some of the questions, feedback and lessons learned to share with the NCBFAA membership.

Panelist:

Greg Olsavsky, Director, Trade Operations Division, Office of Field Operations, Customs and Border Protection

Moderator: Mark Shacklette, NCBFAA Customs Committee Member, UPS Supply Chain Solutions

Morning Session Break

10:15 to
10:30
a.m.

Arizona
Foyer

Port Congestion and the Challenge of Entry Filing

10:30 to
11:15 a.m.

Arizona

Precis: How do we manage entry when we are not sure when a vessel will actually be arrived or when it will reach the berth to be unloaded? This exchange of challenges that Brokers face will discuss making proper entries and timely corrections in this environment. Further, what fixes and workarounds make the entry process more efficient?

Panelists:

James Swanson, Director, Cargo Security and Controls, Customs and Border Protection

Sandra Langford-Coty, NCBFAA Regulatory Agencies Committee Member (Area 9), A.N. Deringer, Inc.

Moderator: Dan Meylor, NCBFAA Customs Committee Vice Chair, Carmichael International Service

11:15 a.m Drawback: ACE/TFTEA After 4 Years
to 12:00
p.m.

Arizona **Precis:** Drawback claimants have been filing in ACE and under TFTEA now for four years. What challenges have been overcome and what changes can we expect going forward? Our panel of CBP and industry experts will explore technical and policy aspects of drawback in this new environment.

Panelists:

Dave Corn, NCBFAA Board Member, Comstock & Theakston Inc.
Janelle Cray, Branch Chief, Drawback and Revenue, Customs and Border Protection
Acenitha Kennedy, Branch Chief, Account Management, Entry Summary, Accounts and Revenue Product Division, Customs and Border Protection

Moderator: Michael Cerny, NCBFAA Drawback Committee Chair, Charter Brokerage LLC

Lunch
12:00 to
1:30 p.m.
Keynote Speaker: Chris Magnus, Commissioner, Customs and Border Protection
Arizona
1-6

Sponsored by: Sandler Travis & Rosenberg

1:30 p.m. *Sen. Mark Kelly Video. 3 min.*

1:30 to **Special Training Sessions**
5:00 p.m.
San
Pedro **Attention ACE Portal Users**

Precis: Do you use the ACE Portal and find its functionality challenging? If you do, then you should participate in one of the eight ACE Portal Training Sessions we have scheduled during the NCBFAA Annual Conference. Running from 1:30-5:00 p.m. on Tuesday, May 3, and Wednesday, May 4, these 30-minute first-come, first-served sessions are only being offered to fully registered attendees. This is your chance to ask CBP Portal experts for help in addressing any of your challenges with the Portal. Registrations are limited to on-site only; no pre-arrival registrations will be taken, and participant must provide their own devices.

1:30 to The Digital Ledger
2:00 p.m.

Arizona ***Precis:*** Customs promotes the "digital ledger" as the future of trade data. Brokers, Forwarders Importers and Exporters will be affected by this nascent technology. This panel explores where we are in this evolution, and forecasts what it might look like in the future.

Panelists:

Celeste Catano, Global Product Manager, E2Open.
Tom Gould, Vice President of Global Customs and Trade, Flexport

Moderator: **Fred Klemashevich**, NCBFAA Customs Committee Member, FedEx Trade Networks Transport & Brokerage

FDA: Part of our lives

2:00 to
2:45 p.m.

Arizona ***Precis:*** FDA Assistant Commissioner for Import Operations, Dan Solis, presents an update of the most recent events at the agency. In the ever-changing landscape of trade, the Food and Drug Administration is at the forefront of protecting the American public through regulation of Food, Drugs and many other items encountered in our lives every day. Assistant Commissioner Solis will cover a wide variety of topics from an update on FSMA to the upcoming requirements for tobacco imports.

Panelist:

Dan Solis, Assistant Commissioner for Import Operations, Office of Enforcement and Import Operations, Food and Drug Administration
Selina Mata, Supervisor Consumer Safety Officer (SCSO), Food and Drug Administration
Adrian Garcia, Supervisor Consumer Safety Officer (SCSO), Food and Drug Administration

Moderator: **Matt Brauner**, NCBFAA Regulatory Agencies Committee Member (Area 1), Brauner International

NCBFAA on the WEB

2:45 to
3:00 p.m.

Arizona ***Precis:*** Let's explore the new NCBFAA Website

Panelist: Luke Zimmer, Principal, Skariphos

Moderator: Megan Montgomery, NCBFAA Executive Vice President

Forwarders & Export Compliance

3:00 to
3:45 p.m.

Arizona

Precis: How quickly were your companies able to react to the announcement of immediate Russia/Belarus Sanctions? Did you already have processes in place so that you could promptly adapt to the rapidly changing regulatory requirements? Are you ready for future changes? Join us for an examination of current and developing export compliance hot topics that impact freight forwarders. We will be joined by US Government Regulatory Agencies to dive into how they identify shipments of concern, if and how they communicate with the forwarding community, the current developments of Electronic Export Manifest, and how export controls, regulations, and sanctions impact freight forwarders.

Panelist:
Omari Wooden, Assistant Division Chief, Data User and Respondent Outreach, Economic Management Division, Census Bureau
James Swanson, Director, Cargo Security and Controls, Customs and Border Protection
Brian Rothblatt, Export Administrative Specialist, Bureau of Industry and Security

Moderator: Kim Calicott, NCBFAA Export Compliance Subcommittee Chair, Mallory Alexander International Logistics, LLC

3:45 to 4:00 p.m. **Afternoon Session Break**

Arizona
Foyer

NCBFAA Outdoor Hospitality Gathering

3:45 to
4:15

Ania
Lawn



Supply Chain Survivalists!

4:00 to
5:00 p.m.

Arizona

Precis: Our industry faces many challenges in the coming years. Hosted by NCBFAA Board Chair Amy Magnus, this panel will unpack what NCBFAA leaders think our future holds, and how we can best survive in a turbulent world.

Panelists: NCBFAA Leadership: Past, Present, & Future

Moderator: Amy Magnus, NCBFAA Board of Directors Chair, A.N. Deringer, Inc.

Closings Announcements

5:00 p.m.

Arizona

NCBFAA Outdoor Hospitality Gathering

5:00 p.m.
to 6:30
p.m.

Ania
Lawn



6:30 to
8:30 p.m.

Closing Reception, Keynote Address & Special Recognition Awards

Arizona
1-6

100 Year Companies:

Sponsored by: Louisiana Maritime International Chamber of Commerce Inc

◀ Tuesday, May 3