

The Honorable Kevin K. McAleenan  
Commissioner  
U.S. Customs and Border Protection  
1300 Pennsylvania Ave. NW  
Washington, D.C. 20229

Dear Commissioner McAleenan:

The National Customs Brokers and Forwarders Association of America, Inc. (NCBFAA) is writing to express our sincerest gratitude to the men and women of U.S. Customs and Border Protection (CBP) for their exemplary work during the recent lapse in appropriations of the Federal Government. Their hard work and dedication in facilitating the safe and secure movement of trade, while operating at less than full capacity, is worthy of nothing but the highest praise and is a testament to your leadership.

In particular, the NCBFAA would like to recognize Valerie Neuhart, Thomas Overacker, and Jim Swanson for their roles in keeping the Trade community informed during this time of uncertainty. Their bi-weekly briefings and timely updates ensured our members, and the Trade at large, were well equipped to handle the challenges they encountered as a result of the shutdown. Their guidance was an invaluable resource and the Trade community is thankful for their commitment to this industry.

We hope that you share this information with your employees and let them know that the NCBFAA and the Trade community greatly appreciates everything that they do.

Sincerely,



Amy Magnus  
NCBFAA President

Cc. Todd Owen  
Travis Skinner  
Brenda Smith